

News Release

2 December 2011

New patient pager system introduced

Dorset County Hospital is launching a new patient pager system to take the uncertainty out of waiting for outpatient appointments.

Patients in waiting areas will be given a pager which will alert them when their clinician is ready to see them, which means they can leave the department to get refreshments or some fresh air without fear of missing their appointment.

The pagers can also be given to relatives and friends accompanying patients so they can be alerted when they are ready to go home.

The system is going to be trialled in the fracture clinic from Friday, 9 December 2011 and will eventually be available in all outpatient departments.

The system is being installed at no cost to the hospital by Poole-based Qwaiting Ltd as the finance was raised by allowing local and national companies to advertise on the pagers.

Dorset County Hospital would like thank all the local companies for their support, particularly Dorchester-based solicitors Ellis Jones.

Outpatient Access Manager Lisa Davison said: "We decided to make the patient pagers available in some of our outpatient departments because it will give patients the freedom to leave the outpatient areas without the worry that they will miss their appointment.

"We are looking forward to the pagers becoming a regular part of the outpatient experience."

Any companies who would like more information about advertising on the pagers should call Qwaiting on 01202 461282.

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For more information please contact Communications Manager Susie Palmer on 01305 254683, susie.palmer@dchft.nhs.uk, Mon to Fri, 9.30am to 2.30pm.

Outside of these hours you can contact PA to Chief Executive/Communications Assistant Annaliese Wykes on 01305 254645, annaliese.wykes@dchft.nhs.uk