

QRP to support initial registration of the NHS (v0.NHS)



Trust Code	Trust Name	Data version
RBD	Dorset County Hospital NHS Foundation Trust	1.00

Quality and Risk Profile

This 'version 0' of the QRP is designed to support the process of initial registration of NHS providers only. It is divided into three parts

Contextual information – basic information about an NHS provider

Provider wide information - about the performance of an NHS provider in relation to Essential Standards overall but not to a specific standard or outcome in our guidance about compliance.

Outcome specific information - each piece of information is shown against the broad groupings of outcomes in Essential Standards of Quality and Safety. These are:

Quality and Risk Profiles (QRP) gather all we know about a provider in one place. They are used alongside our guidance about compliance, including our judgement framework, and registration applications. They enable us to assess where risks lie and prompt front line regulatory activity, such as inspection. They support teams to make robust judgements about the quality of services.

Section 1: Involvement and Information

Section 2: Personalised care, treatment and support

Section 3: Safeguarding and Safety

Section 4: Suitability of Staffing

Section 5: Quality and Management

Please note - 'Suitability of management' does not have any of the 16 essential standards of quality and safety so is not included.

Please see the technical information about QRPs on our website for more information, including the format and presentation of the QRP and the data sources used.

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Contextual Information

Item ref	Data Source	Item description	Link to regulation / outcome	Data value	Impact Outcome
AHC02	Care Quality Commission: Annual Health Check 2007/2008	Annual Health Check 2007/2008 overall quality score	-	Excellent	-
AHC01	Care Quality Commission: Annual Health Check 2008/2009	Annual Health Check 2008/2009 overall quality score	-	Good	-
DM03	Care Quality Commission: Data Management December 2009	Date foundation status obtained if applicable	-	This trust obtained foundation status on 01/06/2007	-
BD01	Binley's Directory of NHS Management Summer 2009	Number of beds	-	501 beds	-
DM01	Care Quality Commission: Data Management December 2009	Trust type	-	Acute	-

Provider Wide Information - Summary

Provider Wide Information	
Concerning Items	All Items
2	8

Outcome Specific Information - Summary

Section 1: Involvement and information

Concerning Items	All Items
1	30

Section 2: Personalised care, treatment and support

Concerning Items	All Items
5	26

Section 3: Safeguarding and safety

Concerning Items	All Items
3	36

Section 4: Suitability of staffing

Concerning Items	All Items
16	39

Section 5: Quality and management

Concerning Items	All Items
5	26

Provider Wide Information - Detail

Provider Wide Information	
Concerning Items	All Items
2	8

Concerning Items

Item ref	Data Source	Item description	Link to regulation / outcome	Data value	Impact Outcome
STAFFSUR01	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 1: Staff feeling satisfied with the quality of work and patient care they are able to deliver	-	This trust was worse than average when compared to other trusts for this key finding	Amber
NHSLA01	NHS Litigation Authority (NHS LA), Risk Management Standards for Acute trusts	Level achieved by trust	-	Level 1 (Documenting Policy) achieved as at 12 March 2008	Amber

Non Concerning Items

Item ref	Data Source	Item description	Link to regulation / outcome	Data value	Impact Outcome
CSA17	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C07e (Discrimination)	-	The trust declared compliant (no inspection took place)	Green
CSA36	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C17 (Patient and public involvement)	-	The trust declared compliant (no inspection took place)	Green
CSA37	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C18 (Equity and choice)	-	The trust declared compliant (no inspection took place)	Green
CSA61	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C07e (Discrimination)	-	The trust declared compliant.	Green
CSA80	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C17 (Patient and public involvement)	-	The trust declared compliant.	Green
CSA81	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C18 (Equity and choice)	-	The trust declared compliant.	Green

Outcome Specific Information - Detail

Section 1: Involvement and information

Concerning Items	All Items
1	30

Section 1 - Concerning Items

Item ref	Data Source	Item description	Link to regulation / outcome	Data value	Impact Outcome
CSA28	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C13b (Consent)	Regulation 18 / Outcome 2	The trust declared ongoing insufficient assurance (no inspection took place)	Amber

Section 1 - Non Concerning Items

Item ref	Data Source	Item description	Link to regulation / outcome	Data value	Impact Outcome
CSA27	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C13a (Dignity and respect)	Regulation 17 / Outcome 1	The trust declared compliant (no inspection took place)	Green
CSA35	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C16 (Accessible information)	Regulation 17 / Outcome 1	The trust declared compliant (no inspection took place)	Green
CSA71	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C13a (Dignity and respect)	Regulation 17 / Outcome 1	The trust declared compliant.	Green
CSA79	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C16 (Accessible information)	Regulation 17 / Outcome 1	The trust declared compliant.	Green
PATSUR01	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for doctors acknowledging patients; where doctors did not talk in front of them as if they were not there.	Regulation 17 / Outcome 1	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR32	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for information being given to patient's family, or someone close, about how to help care for them	Regulation 17 / Outcome 1	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR02	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for nurses acknowledging patients; where nurses did not talk in front of them as if they were not there	Regulation 17 / Outcome 1	This trust scored about the same compared to other trusts in this survey question	Green

Item ref	Data Source	Item description	Link to regulation / outcome	Data value	Impact Outcome
PATSUR57	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients being asked to give their views about the quality of the care they received during their stay in hospital	Regulation 17 / Outcome 1	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR23	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients being given an explanation of what would happen before an operation or procedure, answered by patients who had an operation or procedure	Regulation 17 / Outcome 1	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR31	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients being given clear written or printed information about their medicines, when given medicines to take home	Regulation 17 / Outcome 1	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR30	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients being given enough information on condition and treatment	Regulation 17 / Outcome 1	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR45	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients being given enough privacy when being examined or treated, during care and treatment	Regulation 17 / Outcome 1	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR44	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients being given enough privacy when discussing their condition or treatment during care and treatment	Regulation 17 / Outcome 1	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR04	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients being given written or printed information about what they should or should not do after leaving hospital	Regulation 17 / Outcome 1	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR34	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients being involved as much as they wanted to be in decisions about their care and treatment	Regulation 17 / Outcome 1	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR35	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients being involved in decisions about their discharge from hospital, if they wanted to be	Regulation 17 / Outcome 1	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR11	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients being offered a choice of admission dates, answered by those referred to hospital	Regulation 17 / Outcome 1	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR13	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients being offered a choice of hospital for their first appointment, when referred to see a specialist	Regulation 17 / Outcome 1	This trust scored about the same compared to other trusts in this survey question	Green

Item ref	Data Source	Item description	Link to regulation / outcome	Data value	Impact Outcome
PATSUR05	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients being told how the operation or procedure had gone in a way they could understand, answered by patients who had an operation or procedure	Regulation 17 / Outcome 1	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR56	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients feeling that they were treated with respect and dignity while they were in hospital	Regulation 17 / Outcome 1	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR08	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients getting answers they could understand from the nurse, when they asked important questions	Regulation 17 / Outcome 1	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR07	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients getting answers they could understand from their doctor, when they asked important questions	Regulation 17 / Outcome 1	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR53	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients having someone on the hospital staff to talk about any worries and fears, if they wanted	Regulation 17 / Outcome 1	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR33	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients receiving an explanation they could understand from the anaesthetist about how they would be put to sleep or their pain controlled, answered by patients who had an operation or procedure	Regulation 17 / Outcome 1	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR36	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients saying family or someone else close to them had enough opportunity to talk to a doctor if they wanted	Regulation 17 / Outcome 1	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR19	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients saying they were told about any danger signals to watch for after going home	Regulation 17 / Outcome 1	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR18	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients saying they were told who to contact if they were worried about their condition or treatment after leaving hospital	Regulation 17 / Outcome 1	This trust scored about the same compared to other trusts in this survey question	Green
CSA72	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C13b (Consent)	Regulation 18 / Outcome 2	The trust declared compliant.	Green
PATSUR24	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients being given an explanation that they could understand about the risks and benefits before the operation or procedure, answered by patients who had an operation or procedure	Regulation 17&18 / Outcome 1&2	This trust scored about the same compared to other trusts in this survey question	Green

Section 1 - Site Level Information

There is no information for this part of the QRP for this Provider

Outcome Specific Information - Detail

Section 2: Personalised care, treatment and support

Concerning Items	All Items
5	26

Section 2 - Concerning Items

Item ref	Data Source	Item description	Link to regulation / outcome	Data value	Impact Outcome
CSA34	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C15b (Food – individual need)	Regulation 14 / Outcome 5	The trust had its declaration adjusted from compliant to ongoing non-compliance at inspection	Red
EC02	Care Quality Commission: Existing Commitments for acute and specialist trusts 2008/2009	Cancelled operations and those not admitted within 28 days	Regulation 9 / Outcome 4	The trust under-achieved against this target	Amber
NP09	Care Quality Commission: National Priorities for Acute and specialist trusts 2008/2009	Infant health and inequalities: smoking during pregnancy and breastfeeding initiation	Regulation 9 / Outcome 4	The trust under-achieved against this target	Amber
CSA78	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C15b (Food – individual need)	Regulation 14 / Outcome 5	The trust declared resolved insufficient assurance.	Amber
EC04	Care Quality Commission: Existing Commitments for acute and specialist trusts 2008/2009	Delayed transfers of care	Regulation 24 / Outcome 6	The trust under-achieved against this target	Amber

Section 2 - Non Concerning Items

Item ref	Data Source	Item description	Link to regulation / outcome	Data value	Impact Outcome
NP02	Care Quality Commission: National Priorities for Acute and specialist trusts 2008/2009	All cancers: one month diagnosis to treatment	Regulation 9 / Outcome 4	The trust achieved this target	Green
NP03	Care Quality Commission: National Priorities for Acute and specialist trusts 2008/2009	All cancers: two month GP urgent referral to treatment	Regulation 9 / Outcome 4	The trust achieved this target	Green
NP04	Care Quality Commission: National Priorities for Acute and specialist trusts 2008/2009	All cancers: two week wait	Regulation 9 / Outcome 4	The trust achieved this target	Green
CSA02	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C01b (safety alerts)	Regulation 9 / Outcome 4	The trust declared compliant and this was confirmed at inspection	Green
CSA46	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration and inspection outcome for C01b (safety alerts)	Regulation 9 / Outcome 4	The trust declared compliant.	Green

Item ref	Data Source	Item description	Link to regulation / outcome	Data value	Impact Outcome
CSA10	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C05a (NICE technology appraisals and nationally agreed guidance)	Regulation 9 / Outcome 4	The trust declared compliant (no inspection took place)	Green
CSA54	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C05a (NICE technology appraisals and nationally agreed guidance)	Regulation 9 / Outcome 4	The trust declared compliant.	Green
EC07	Care Quality Commission: Existing Commitments for acute and specialist trusts 2008/2009	Patients waiting longer than three months (13 weeks) for revascularisation	Regulation 9 / Outcome 4	The trust achieved this target	Green
NP13	Care Quality Commission: National Priorities for Acute and specialist trusts 2008/2009	Stroke care	Regulation 9 / Outcome 4	The trust achieved this target	Green
PATSUR42	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients feeling that hospital staff did all they could to help control their pain, if they were ever in pain	Regulation 9 / Outcome 4	This trust scored about the same compared to other trusts in this survey question	Green
EC10	Care Quality Commission: Existing Commitments for acute and specialist trusts 2008/2009	Waiting times for Rapid Access Chest Pain Clinic	Regulation 9 / Outcome 4	The trust achieved this target	Green
EC08	Care Quality Commission: Existing Commitments for acute and specialist trusts 2008/2009	Time to reperfusion for patients who have had a heart attack	Regulation 9&24 / Outcome 4&6	The trust achieved this target	Green
CSA33	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C15a (Food provision)	Regulation 14 / Outcome 5	The trust declared compliant (no inspection took place)	Green
CSA77	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C15a (Food provision)	Regulation 14 / Outcome 5	The trust declared compliant.	Green
PEAT02	National Patient Safety Agency (NPSA): Provider level Patient Environment Action Team (PEAT) 2009	Number of sites with an unacceptable or poor food assessment	Regulation 14 / Outcome 5	No sites with an unacceptable or poor PEAT assessment	Green
PATSUR28	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients being given enough help from staff to eat their meals, if they needed it	Regulation 14 / Outcome 5	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR47	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients describing the hospital food as good	Regulation 14 / Outcome 5	This trust scored better compared to other trusts in this survey question	Green
PATSUR12	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients having been offered a choice of food	Regulation 14 / Outcome 5	This trust scored better compared to other trusts in this survey question	Green
CSA14	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C06 (Partnership working)	Regulation 24 / Outcome 6	The trust declared compliant (no inspection took place)	Green

Item ref	Data Source	Item description	Link to regulation / outcome	Data value	Impact Outcome
CSA58	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C06 (Partnership working)	Regulation 24 / Outcome 6	The trust declared compliant.	Green
EC09	Care Quality Commission: Existing Commitments for acute and specialist trusts 2008/2009	Total time in A&E	Regulation 24 / Outcome 6	The trust achieved this target	Green

Section 2 - Site Level Information

Item ref	Site Name	Data Source	Item description	Link to regulation / outcome	Data value
PEAT05	DORSET COUNTY HOSPITAL	National Patient Safety Agency (NPSA): Site level Patient Environment Action Team (PEAT) 2009	Assessment outcome for food	Regulation 14 / Outcome 5	Good

Outcome Specific Information - Detail

Section 3: Safeguarding and safety

Concerning Items	All Items
3	36

Section 3 - Concerning Items

Item ref	Data Source	Item description	Link to regulation / outcome	Data value	Impact Outcome
CSA07	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C04c (Decontamination)	Regulation 12 / Outcome 8	The trust declared ongoing not met (no inspection took place)	Amber
NP08	Care Quality Commission: National Priorities for Acute and specialist trusts 2008/2009	Incidence of MRSA Bacteraemia	Regulation 12 / Outcome 8	The trust under-achieved against this target	Amber
CD01	Care Quality Commission: Controlled drugs accountable officer - December 2009	Presence of a controlled drugs accountable officer	Regulation 13 / Outcome 9	Trust is not meeting seniority or handling requirements	Amber

Section 3 - Non Concerning Items

Item ref	Data Source	Item description	Link to regulation / outcome	Data value	Impact Outcome
CSA03	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C02 (Safeguarding children)	Regulation 11 / Outcome 7	The trust declared compliant and this was confirmed at inspection	Green
CSA47	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C02 (Safeguarding children)	Regulation 11 / Outcome 7	The trust declared compliant.	Green
CSA05	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C04a (Infection control)	Regulation 12 / Outcome 8	The trust declared compliant (no inspection took place)	Green
NP07	Care Quality Commission: National Priorities for Acute and specialist trusts 2008/2009	Incidence of Clostridium difficile	Regulation 12 / Outcome 8	The trust achieved this target	Green
STAFFSUR20	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 20: Availability of hand washing materials	Regulation 12 / Outcome 8	This trust was better than average when compared to other trusts for this key finding.	Green
HYCODE02	Care Quality Commission: Hygiene Code Inspection Findings 2009/2010	Outcomes of hygiene code inspections	Regulation 12 / Outcome 8	On inspection, we found evidence that the trust has breached the regulation. When we followed up, the trust provided assurance that it had addressed the areas for improvement.	Green
PATSUR14	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients describing the hospital rooms or wards as clean	Regulation 12 / Outcome 8	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR15	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients describing the toilets and bathrooms as clean	Regulation 12 / Outcome 8	This trust scored about the same compared to other trusts in this survey question	Green

Item ref	Data Source	Item description	Link to regulation / outcome	Data value	Impact Outcome
PATSUR26	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients noticing that doctors washed or cleaned their hands between touching patients	Regulation 12 / Outcome 8	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR27	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients noticing that nurses washed or cleaned their hands between touching patients	Regulation 12 / Outcome 8	This trust scored about the same compared to other trusts in this survey question	Green
PEAT01	National Patient Safety Agency (NPSA): Provider level Patient Environment Action Team (PEAT) 2009	Number of sites with an unacceptable or poor environment assessment	Regulations 12&15 / Outcomes 8&10	No sites with an unacceptable or poor PEAT assessment	Green
CSA08	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C04d (Medicines management)	Regulation 13 / Outcome 9	The trust declared compliant and this was confirmed at inspection	Green
CSA52	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C04d (Medicines management)	Regulation 13 / Outcome 9	The trust declared compliant.	Green
PATSUR31	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients being given clear written or printed information about their medicines, when given medicines to take home	Regulation 13 / Outcome 9	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR48	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients being told about the side effects to watch out for, when given medicines to take home	Regulation 13 / Outcome 9	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR52	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients being told how to take medication in a way they could understand, when given medicines to take home	Regulation 13 / Outcome 9	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR46	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients having the purpose of their medicines explained to them in a way they could understand, when given medicines to take home	Regulation 13 / Outcome 9	This trust scored about the same compared to other trusts in this survey question	Green
CSA38	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C20a (Safe, secure environment)	Regulation 15 / Outcome 10	The trust declared compliant (no inspection took place)	Green
CSA39	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C20b (Privacy and confidentiality)	Regulation 15 / Outcome 10	The trust declared compliant (no inspection took place)	Green
CSA82	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C20a (Safe, secure environment)	Regulation 15 / Outcome 10	The trust declared compliant.	Green
CSA83	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C20b (Privacy and confidentiality)	Regulation 15 / Outcome 10	The trust declared compliant.	Green
CFSMS03	Counter Fraud and Security Management Service (CFSMS) October 2009	Does the trust has a non-executive director with specialist responsibility for security issues appointed?	Regulation 15 / Outcome 10	Non-executive director with specialist responsibility for security issues appointed	Green
CFSMS02	Counter Fraud and Security Management Service (CFSMS) October 2009	Does the trust has a security management director appointed?	Regulation 15 / Outcome 10	Security management director appointed	Green

Item ref	Data Source	Item description	Link to regulation / outcome	Data value	Impact Outcome
CFSMS01	Counter Fraud and Security Management Service (CFSMS) October 2009	Does the trust have a local security management specialist nominated?	Regulation 15 / Outcome 10	Local security management specialist appointed	Green
PEAT03	National Patient Safety Agency (NPSA): Provider level Patient Environment Action Team (PEAT) 2009	Number of sites with an unacceptable or poor privacy and dignity assessment	Regulation 15 / Outcome 10	No sites with an unacceptable or poor PEAT assessment	Green
HSE01	Health and Safety Executive (HSE) Public Register of Enforcement Notice Database 2009/2010	The trust has been issued with one or more Health and Safety Executive (HSE) notices	Regulation 15 / Outcome 10	No enforcement notices have been issued	Green
PATSUR51	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients having somewhere to keep their personal belongings whilst on the ward	Regulation 15 / Outcome 10	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR50	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients not having to share a bathroom or shower area with patients of the opposite sex	Regulation 15 / Outcome 10	This trust scored about the same compared to other trusts in this survey question	Green
PATSUR49	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients not having to share a sleeping area, such as a room or bay, with patients of the opposite sex	Regulation 15 / Outcome 10	This trust scored about the same compared to other trusts in this survey question	Green
CSA06	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C04b (Safe use of medical devices)	Regulation 16 / Outcome 11	The trust declared compliant (no inspection took place)	Green
CSA50	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C04b (Safe use of medical devices)	Regulation 16 / Outcome 11	The trust declared compliant.	Green
CSA02	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C01b (safety alerts)	Regulation 13, 15 & 16 / Outcome 9, 10 & 11	The trust declared compliant and this was confirmed at inspection	Green
CSA46	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration and inspection outcome for C01b (safety alerts)	Regulation 13, 15 & 16 / Outcome 9, 10 & 11	The trust declared compliant.	Green

Section 3 - Site Level Information

Item ref	Site Name	Data Source	Item description	Link to regulation / outcome	Data value
PEAT04	DORSET COUNTY HOSPITAL	National Patient Safety Agency (NPSA): Site level Patient Environment Action Team (PEAT) 2009	Assessment outcome for environment	Regulations 12&15 / Outcomes 8&10	Good
PEAT06	DORSET COUNTY HOSPITAL	National Patient Safety Agency (NPSA): Site level Patient Environment Action Team (PEAT) 2009	Assessment outcome for privacy and dignity	Regulation 15 / Outcome 10	Good

Outcome Specific Information - Detail

Section 4: Suitability of staffing

Concerning Items	All Items
16	39

Section 4 - Concerning Items

Item ref	Data Source	Item description	Link to regulation / outcome	Data value	Impact Outcome
STAFFSUR11	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 11: Staff feeling there are good opportunities to develop their potential at work	Regulation 23 / Outcome 14	This trust were in the lowest (worst) 20% when compared to other trusts for this key finding	Red
STAFFSUR29	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 29: Staff reporting good communication between senior management and staff	Regulation 23 / Outcome 14	This trust were in the lowest (worst) 20% when compared to other trusts for this key finding	Red
STAFFSUR30	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 30: Staff agreeing that they understand their role and where it fits in	Regulation 23 / Outcome 14	This trust were in the lowest (worst) 20% when compared to other trusts for this key finding	Red
STAFFSUR35	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 35: Staff having equality and diversity training in last 12 months	Regulation 23 / Outcome 14	This trust were in the lowest (worst) 20% when compared to other trusts for this key finding	Red
STAFFSUR10	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 10: Staff using flexible working options	Regulation 23 / Outcome 14	This trust was worse than average when compared to other trusts for this key finding	Amber
STAFFSUR13	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 13: Staff appraised in last 12 months	Regulation 23 / Outcome 14	This trust was worse than average when compared to other trusts for this key finding	Amber
STAFFSUR14	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 14: Staff having well structured appraisals in last 12 months	Regulation 23 / Outcome 14	This trust was worse than average when compared to other trusts for this key finding	Amber
STAFFSUR15	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 15: Staff appraised with personal development plans in last 12 months	Regulation 23 / Outcome 14	This trust was worse than average when compared to other trusts for this key finding	Amber
STAFFSUR19	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 19: Staff suffering work-related stress in last 12 months	Regulation 23 / Outcome 14	This trust was worse than average when compared to other trusts for this key finding	Amber
STAFFSUR24	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 24: Staff experiencing physical violence from patients/relatives in last 12 months	Regulation 23 / Outcome 14	This trust was worse than average when compared to other trusts for this key finding	Amber
STAFFSUR26	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 26: Staff experiencing harassment, bullying or abuse from patients/relatives in last 12 months	Regulation 23 / Outcome 14	This trust was worse than average when compared to other trusts for this key finding	Amber

Item ref	Data Source	Item description	Link to regulation / outcome	Data value	Impact Outcome
STAFFSUR27	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 27: Staff experiencing harassment, bullying or abuse from staff in last 12 months	Regulation 23 / Outcome 14	This trust was worse than average when compared to other trusts for this key finding	Amber
STAFFSUR28	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 28: Perceptions of effective action from employer towards violence and harassment	Regulation 23 / Outcome 14	This trust was worse than average when compared to other trusts for this key finding	Amber
STAFFSUR05	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 5: Quality of job design (clear content, feedback and staff involvement)	Regulation 23 / Outcome 14	This trust was worse than average when compared to other trusts for this key finding	Amber
STAFFSUR06	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 6: Work pressure felt by staff	Regulation 23 / Outcome 14	This trust was worse than average when compared to other trusts for this key finding	Amber
STAFFSUR07	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 7: Staff working in a well structured team environment	Regulation 23 / Outcome 14	This trust was worse than average when compared to other trusts for this key finding	Amber

Section 4 - Non Concerning Items

Item ref	Data Source	Item description	Link to regulation / outcome	Data value	Impact Outcome
CSA21	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C10a (Employment checks)	Regulation 21 / Outcome 12	The trust declared compliant (no inspection took place)	Green
CSA22	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C10b (Professional codes of conduct)	Regulation 21 / Outcome 12	The trust declared compliant (no inspection took place)	Green
CSA65	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C10a (Employment checks)	Regulation 21 / Outcome 12	The trust declared compliant.	Green
CSA66	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C10b (Professional codes of conduct)	Regulation 21 / Outcome 12	The trust declared compliant.	Green
STAFFSUR36	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 36: Staff believing trust provides equal opportunities for career progression or promotion	Regulation 21 / Outcome 12	This trust was better than average when compared to other trusts for this key finding.	Green
STAFFSUR09	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 9: Staff working extra hours	Regulation 22 / Outcome 13	This trust was average when compared to other trusts for this key finding	Green

Item ref	Data Source	Item description	Link to regulation / outcome	Data value	Impact Outcome
PATSUR21	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients feeling that there were enough nurses on duty to care for them	Regulation 22 / Outcome 13	This trust scored about the same compared to other trusts in this survey question	Green
CSA23	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C11a (Recruitment, training and skill mix)	Regulations 21 & 22 / Outcomes 12 & 13	The trust declared compliant (no inspection took place)	Green
CSA67	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C11a (Recruitment, training and skill mix)	Regulations 21 & 22 / Outcomes 12 & 13	The trust declared compliant.	Green
STAFFSUR12	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 12: Staff receiving job-relevant training, learning or development in last 12 months	Regulation 22&23 / Outcome 13&14	This trust was average when compared to other trusts for this key finding	Green
CSA11	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C05b (Clinical supervision)	Regulation 23 / Outcome 14	The trust declared compliant (no inspection took place)	Green
CSA12	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C05c (Updating clinical skills and techniques)	Regulation 23 / Outcome 14	The trust declared compliant (no inspection took place)	Green
CSA25	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C11c (Professional development)	Regulation 23 / Outcome 14	The trust declared compliant (no inspection took place)	Green
CSA55	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C05b (Clinical supervision)	Regulation 23 / Outcome 14	The trust declared compliant.	Green
CSA56	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C05c (Updating clinical skills and techniques)	Regulation 23 / Outcome 14	The trust declared compliant.	Green
CSA69	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C11c (Professional development)	Regulation 23 / Outcome 14	The trust declared compliant.	Green
STAFFSUR16	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 16: Support from immediate managers	Regulation 23 / Outcome 14	This trust was better than average when compared to other trusts for this key finding.	Green

Item ref	Data Source	Item description	Link to regulation / outcome	Data value	Impact Outcome
STAFFSUR17	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 17: Staff having health and safety training in last 12 months	Regulation 23 / Outcome 14	This trust were in the highest (best) 20% when compared to other trusts for this key finding	Green
STAFFSUR18	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 18: Staff suffering work-related injury in last 12 months	Regulation 23 / Outcome 14	This trust was average when compared to other trusts for this key finding	Green
STAFFSUR25	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 25: Staff experiencing physical violence from staff in last 12 months	Regulation 23 / Outcome 14	This trust was average when compared to other trusts for this key finding	Green
STAFFSUR32	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 32: Staff job satisfaction	Regulation 23 / Outcome 14	This trust was average when compared to other trusts for this key finding	Green
STAFFSUR03	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 3: Staff feeling valued by their work colleagues	Regulation 23 / Outcome 14	This trust was average when compared to other trusts for this key finding	Green
STAFFSUR08	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 8: Quality of work-life balance	Regulation 23 / Outcome 14	This trust was better than average when compared to other trusts for this key finding.	Green

Section 4 - Site Level Information

There is no information for this part of the QRP for this Provider

Outcome Specific Information - Detail

Section 5: Quality and management

Concerning Items	All Items
5	26

Section 5 - Concerning Items

Item ref	Data Source	Item description	Link to regulation / outcome	Data value	Impact Outcome
STAFFSUR22	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 22: Staff reporting errors, near misses or incidents	Regulation 10 / Outcome 16	This trust were in the lowest (worst) 20% when compared to other trusts for this key finding	Red
STAFFSUR23	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 23: Fairness and effectiveness of procedures for reporting errors, near misses or incidents	Regulation 10 / Outcome 16	This trust were in the lowest (worst) 20% when compared to other trusts for this key finding	Red
CSA59	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C07ac (Clinical and corporate governance)	Regulation 10 / Outcome 16	The trust declared resolved not met.	Amber
STAFFSUR31	Care Quality Commission: Survey of NHS Staff 2008/2009	Key finding 31: Staff able to contribute towards improvements at work	Regulation 10 / Outcome 16	This trust was worse than average when compared to other trusts for this key finding	Amber
NP12	Care Quality Commission: National Priorities for Acute and specialist trusts 2008/2009	Participation in heart disease audits	Regulation 10 / Outcome 16	The trust under-achieved against this target	Amber

Section 5 - Non Concerning Items

Item ref	Data Source	Item description	Link to regulation / outcome	Data value	Impact Outcome
CSA01	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C01a (Incident reporting and learning)	Regulation 10 / Outcome 16	The trust declared compliant (no inspection took place)	Green
CSA13	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C05d (Clinical audit and review)	Regulation 10 / Outcome 16	The trust declared compliant (no inspection took place)	Green
CSA15	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C07ac (Clinical and corporate governance)	Regulation 10 / Outcome 16	The trust declared compliant (no inspection took place)	Green
CSA45	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C01a (Incident reporting and learning)	Regulation 10 / Outcome 16	The trust declared compliant.	Green
CSA57	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C05d (Clinical audit and review)	Regulation 10 / Outcome 16	The trust declared compliant.	Green
NP05	Care Quality Commission: National Priorities for Acute and specialist trusts 2008/2009	Engagement in clinical audits	Regulation 10 / Outcome 16	The trust achieved this target	Green

Item ref	Data Source	Item description	Link to regulation / outcome	Data value	Impact Outcome
NRLS02	National Patient Safety Agency (NPSA): National Reporting Learning System (NRLS) late reporters October 2008 - March 2009	Trust identified as late reporter of incidents by the NPSA	Regulation 10 / Outcome 16	Trust not identified as late reporter of incidents by the NPSA	Green
NRLS01	National Patient Safety Agency (NPSA): National Reporting Learning System (NRLS) zero reports October 2008 - March 2009	Trust identified as low reporter of incidents by the NPSA	Regulation 10 / Outcome 16	The trust was not identified as a low reporter by the NPSA	Green
CSA30	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C14a (Accessible complaints procedures)	Regulation 19 / Outcome 17	The trust declared compliant (no inspection took place)	Green
CSA31	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C14b (Complaints and discrimination)	Regulation 19 / Outcome 17	The trust declared compliant (no inspection took place)	Green
CSA32	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C14c (Complaints response)	Regulation 19 / Outcome 17	The trust declared compliant (no inspection took place)	Green
CSA74	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C14a (Accessible complaints procedures)	Regulation 19 / Outcome 17	The trust declared compliant.	Green
CSA75	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C14b (Complaints and discrimination)	Regulation 19 / Outcome 17	The trust declared compliant.	Green
CSA76	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C14c (Complaints response)	Regulation 19 / Outcome 17	The trust declared compliant.	Green
PATSUR58	Care Quality Commission: Survey of Adult Inpatients 2008/2009	Trust outcome for patients noticing any posters or leaflets explaining how they could complain about the care they received	Regulation 19 / Outcome 17	This trust scored about the same compared to other trusts in this survey question	Green
EC03	Care Quality Commission: Existing Commitments for acute and specialist trusts 2008/2009	Data quality on ethnic group	Regulation 20 / Outcome 21	The trust achieved this target	Green
CSA20	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C09 (Records management)	Regulation 20 / Outcome 21	The trust declared compliant (no inspection took place)	Green
CSA29	Care Quality Commission: Core Standards Assessment 2008/2009	Declaration and inspection outcome for C13c (Confidentiality of patient information)	Regulation 20 / Outcome 21	The trust declared compliant (no inspection took place)	Green
CSA64	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C09 (Records management)	Regulation 20 / Outcome 21	The trust declared compliant.	Green
CSA73	Care Quality Commission: Core Standards Assessment 2009/2010	Declaration for C13c (Confidentiality of patient information)	Regulation 20 / Outcome 21	The trust declared compliant.	Green
NP10	Care Quality Commission: National Priorities for Acute and specialist trusts 2008/2009	Maternity Hospital Episode Statistics: data quality indicator	Regulation 20 / Outcome 21	The trust achieved this target	Green

Section 5 - Site Level Information

There is no information for this part of the QRP for this Provider