



PRESS RELEASE



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For immediate release

## **Dorset County Hospital NHS Foundation Trust wins prestigious CHKS Top Hospitals award**

Dorset County Hospital NHS Foundation Trust is one of the CHKS Top Hospitals for 2018, a prestigious award made on the basis of an analysis of data from all hospital trusts in England, Wales and Northern Ireland. Over 20 indicators of performance were analysed by healthcare improvement specialists CHKS.

The Top Hospitals awards are data driven and this year, for the first time, the award considers all trusts in England, Wales and Northern Ireland. This means trusts do not have to be a CHKS client to be eligible for a Top Hospitals award. The award is made on the basis of an analysis of over 20 indicators:

[http://www.chks.co.uk/userfiles/files/TH18/Indicators\\_2018.pdf](http://www.chks.co.uk/userfiles/files/TH18/Indicators_2018.pdf)

The data comes from the information that is regularly submitted by hospitals to NHS Digital to help track performance in a number of areas, including quality of care and patient safety. The performance indicators cover: safety, clinical effectiveness, health outcomes, efficiency, patient experience and quality of care. The indicators are revised annually to take into account any newly-available performance information.

The Top Hospitals award is one of several awards for all acute trusts that are part of the CHKS Top Hospitals programme which includes national awards for patient safety, quality of care and data quality.

Niall Dickson, chief executive of the NHS Confederation, which represents organisations across the healthcare system, said: "The NHS across the UK is doing great things. Too

often we dwell on the challenges – and there are plenty – but the CHKS Top Hospitals awards recognise and celebrate the great strides that are being made to improve the quality and safety of care patients receive.

“These awards have become hugely respected not least because they are based on objective data. They offer a great way for hospitals to benchmark their activity and share ideas and best practice.”

Kevin McDonnell, Business Director, Capita Healthcare Decisions, said: “For the first time we have analysed data from every trust, whether they are a client of CHKS or not, for the Top Hospitals award. The award recognises outstanding performance in those areas which we believe are critical to delivering good patient care. We are delighted that Dorset County Hospital NHS Foundation Trust is one of our Top Hospitals 2018.”

The CHKS Top Hospitals programme awards were held in London on the 15th May and hosted by NHS Confederation chief executive, Niall Dickson with guest speaker Dr Ed Coates. Over 200 guests including leaders from across the healthcare sector attended the event.

Pictured receiving the award on behalf of Dorset County Hospital NHS Foundation Trust are, from left, Estates Programme Manager Anthony Brewis, Diabetes Nurse Specialist Agnes Graja, Senior Midwife Linda Deadman and Head of Workforce Resourcing Ikram Qureshi.

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**Notes to editors:**

1. CHKS, part of Capita plc, is a provider of healthcare intelligence and quality improvement products and services. We enable providers and commissioners to make better decisions at patient, service, organisation and population level and deliver sustainable improvements in care quality, patient outcomes and service efficiency along the patient pathway. We know health. Over the last 27 years our team of NHS data experts, clinicians and quality managers have worked with more than 400 healthcare organisations to improve population health.

2. The Top Hospital indicators for 2018 were:

- Reported C-difficile rate for patients aged two years and over
- Day case rate (relative weighted performance across BADS directory)
- Day case conversion to inpatient rate (vs national rates, case mix adjusted per BADS)
- Depth of coding (not case mix adjusted)
- Percentage of coded episodes with signs and symptoms as a primary diagnosis (episode 2)
- Percentage of uncoded spells
- CQC inpatient survey (overall care question)
- Percentage of outpatient first appointments not attended (treatment function adjusted)
- Rate of emergency readmission to hospital (>16; 28 days)
- Emergency readmission within 28 days of discharge following hip fracture (65+)
- Percentage of elective admissions where planned procedure not carried out (not patient decision)
- Reference Cost Index (RCI)
- Summary Hospital-level Mortality Index (SHMI)
- Staff survey (overall job satisfaction question)
- Risk adjusted length of stay
- Risk adjusted mortality index
- Rate of emergency readmission to hospital following AMI within 28 days
- Rate of emergency readmission to hospital within 14 days – COPD
- Percentage of elective inpatients admitted on day of procedure
- Patient misadventure rate (ICD-based)
- Percentage of patients >65 with fractured neck of femur with pre-op LoS <=2
- Unnecessary admissions via A&E (zero length of stay as percentage emergency)

### 3. The CHKS Top Hospitals 2018 are:

West Suffolk NHS Foundation Trust  
 Shrewsbury and Telford Hospital NHS Trust  
 Surrey and Sussex Healthcare NHS Trust  
 East Cheshire NHS Trust  
 Homerton University Hospital NHS Foundation Trust  
 Royal Surrey County Hospital NHS Foundation Trust  
 Kingston Hospital NHS Foundation Trust  
 Western Sussex Hospitals NHS Foundation Trust  
 Ashford and St Peter's Hospitals NHS Foundation Trust  
 Airedale NHS Foundation Trust  
 South Warwickshire NHS Foundation Trust  
 Norfolk and Norwich University Hospitals NHS Foundation Trust  
 Taunton and Somerset NHS Foundation Trust  
 Wrightington, Wigan and Leigh NHS Foundation Trust  
 Dorset County Hospital NHS Foundation Trust  
 Weston Area Health NHS Trust  
 Harrogate And District NHS Foundation Trust  
 Southern Health and Social Care Trust  
 Chelsea and Westminster Hospital NHS Foundation Trust  
 Northumbria Healthcare NHS Foundation Trust  
 Wirral University Teaching Hospital NHS Foundation Trust  
 Bedford Hospital NHS Trust  
 The Hillingdon Hospitals NHS Foundation Trust  
 Cambridge University Hospitals NHS Foundation Trust  
 Poole Hospital NHS Foundation Trust  
 Imperial College Healthcare NHS Trust  
 Yeovil District Hospital NHS Foundation Trust

The Dudley Group NHS Foundation Trust  
The Royal Bournemouth and Christchurch Hospitals NHS Foundation Trust  
Gateshead Health NHS Foundation Trust  
Countess of Chester Hospital NHS Foundation Trust  
Gloucestershire Hospitals NHS Foundation Trust  
The Whittington Hospital NHS Trust  
The Queen Elizabeth Hospital, King's Lynn, NHS Foundation Trust  
Burton Hospitals NHS Foundation Trust  
Derby Teaching Hospitals NHS Foundation Trust  
George Eliot Hospital NHS Trust  
Barking, Havering and Redbridge University Hospitals NHS Trust  
Salford Royal NHS Foundation Trust  
West Hertfordshire Hospitals NHS Trust

4. To follow the awards on Twitter use the hashtag: **#CHKSTH18**

*For media enquires please contact:* Julian Tyndale-Biscoe, InHealth Communications, on 07882 985597