



## PRESS RELEASE

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For immediate release

### **Dorset County Hospital NHS Foundation Trust named as one of the CHKS Top Hospitals 2017**

Dorset County Hospital NHS Foundation Trust is one of the CHKS Top Hospitals for 2017, an accolade awarded to the top performing CHKS client trusts. CHKS is part of Capita Healthcare Decisions and The Top Hospitals award is one of several awards that are part of the CHKS Top Hospitals programme.

As well as national awards for patient safety, quality of care and data quality, CHKS celebrates excellence amongst its clients across the UK. The Top Hospitals award is based on the evaluation of over 22 key performance indicators covering safety, clinical effectiveness, health outcomes, efficiency, patient experience and quality of care. The indicators are revised annually to take into account any newly-available performance information.

Andy Lockwood, managing director, Capita Healthcare Decisions, said: "These awards recognise outstanding performance in those areas which we believe are critical to delivering good patient care. We are delighted that Dorset County Hospital is one of our Top Hospitals 2017."

The CHKS Top Hospitals programme awards were held in London on 10th May hosted by health policy analyst Roy Lilley. The guest speaker was Sir Ranulph Fiennes Bt OBE. Over 200 guests were in attendance including leaders from across

the healthcare sector including: BMA, NHS Digital, Royal College of Emergency Medicine, NHS Improvement and acute trusts.

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**Photo:** Infection Prevention and Control Nurse Consultant Anne Smith, centre, and, Head of Business Intelligence Ioannis Kotsiopoulos, right, collect the Top Hospitals Award on behalf of Dorset County Hospital.

### Notes to editors:

1. CHKS, part of Capita plc, is a provider of healthcare intelligence and quality improvement products and services. We enable providers and commissioners to make better decisions at patient, service, organisation and population level and deliver sustainable improvements in care quality, patient outcomes and service efficiency along the patient pathway. We know health. Over the last 27 years our team of NHS data experts, clinicians and quality managers have worked with more than 400 healthcare organisations to improve population health.

2. The Top Hospital indicators for 2017 were:

- Reported C-difficile rate for patients aged 2 and over
- Day case rate (relative weighted performance across BADS directory)
- Day case conversion to inpatient rate (vs national rates, case mix adj per BADS)
- Depth of coding (not case mix adjusted)
- Percentage of coded episodes with signs and symptoms as a primary diagnosis (episode 2)
- Percentage of uncoded spells
- CQC inpatient survey (overall care question)
- Percentage of outpatient first appointments not attended (treatment function adjusted)
- Rate of emergency readmission to hospital (>16; 28 days)
- Emergency readmission within 28 days of discharge following hip fracture (65+)
- Percentage of elective admissions where planned procedure not carried out (not patient decision)
- Reference Cost Index (RCI)
- Summary Hospital-level Mortality Index (SHMI)
- Staff survey (overall job satisfaction question)
- Risk adjusted length of stay
- Risk adjusted mortality index
- Rate of emergency readmission to hospital following AMI within 28 days
- Rate of emergency readmission to hospital within 14 days - COPD
- Percentage of elective inpatients admitted on day of procedure
- Patient misadventure rate (ICD-based)
- Percentage of patients >65 with fractured neck of femur with pre-op LoS <=2
- Unnecessary admissions via A&E (zero LoS as % emergency)

3. The CHKS Top Hospitals 2017 winners are:

- Airedale NHS Foundation Trust
- Ashford and St Peter's Hospitals NHS Foundation Trust
- Barnsley Hospital NHS Foundation Trust
- Bedford Hospital NHS Trust
- Bolton NHS Foundation Trust
- Buckinghamshire Healthcare NHS Trust
- Burton Hospitals NHS Foundation Trust
- Chelsea and Westminster Hospital NHS Foundation Trust
- Derby Teaching Hospitals NHS Foundation Trust
- Dorset County Hospital NHS Foundation Trust
- East Cheshire NHS Trust
- East Kent Hospitals University NHS Foundation Trust
- Gloucestershire Hospitals NHS Foundation Trust
- Guy's and St Thomas' NHS Foundation Trust
- Kingston Hospital NHS Foundation Trust
- Lancashire Teaching Hospitals NHS Foundation Trust
- Maidstone and Tunbridge Wells NHS Trust
- North Cumbria University Hospitals NHS Trust
- North Middlesex University Hospital NHS Trust
- Northern Health and Social Care Trust
- Northern Lincolnshire and Goole NHS Foundation Trust
- Northumbria Healthcare NHS Foundation Trust
- Poole Hospital NHS Foundation Trust
- Portsmouth Hospitals NHS Trust
- Royal Berkshire NHS Foundation Trust
- Royal Surrey County Hospital NHS Foundation Trust
- Sandwell and West Birmingham Hospitals NHS Trust
- Sherwood Forest Hospitals NHS Foundation Trust
- Shrewsbury and Telford Hospital NHS Trust
- South Eastern Health and Social Care Trust
- South Tyneside NHS Foundation Trust
- South Warwickshire NHS Foundation Trust
- Southend University Hospital NHS Foundation Trust
- Taunton and Somerset NHS Foundation Trust
- The Dudley Group NHS Foundation Trust
- The Rotherham NHS Foundation Trust
- University Hospital Southampton NHS Foundation Trust
- University Hospitals Bristol NHS Foundation Trust
- West Suffolk NHS Foundation Trust
- Weston Area Health NHS Trust

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