



News Release

9 March 2018

Staff rank DCH highly for career progression and support

Dorset County Hospital is in the top 20% of all acute trusts for providing equal opportunities for career progression as well as recognition and value of staff and support from managers, according to the latest staff survey results.

The annual NHS National Staff Survey collects views about what it is like working at DCH and the results are used to review and improve aspects of staff's working lives.

DCH was ranked in the top 20% of acute hospitals or above average for over half (17 out of 32) of the key findings.

Other highlights included low levels of work-related stress and discrimination (with both results in the best 20% of acute trusts); an increase in the number of annual appraisals being conducted and an increase in staff satisfaction with opportunities for flexible working patterns.

DCH also ranked better than average in areas including:

- Recommending the hospital as a place to work or receive treatment;
- Staff satisfaction with level of responsibility and involvement;
- Effective team working
- Effective use of patient/service user feedback;
- Staff not feeling under pressure to come to work when ill;
- Organisational and management interest in and action on health and wellbeing;

Areas where DCH was ranked less well compared to the national average include the quality of non-mandatory training and staff confidence to report unsafe clinical practice.

Chief Executive of Dorset County Hospital NHS Foundation Trust Patricia Miller said: "I am pleased with the results overall and particularly heartened that staff feel supported by managers and view DCH as a place they can progress their career.

"The staff survey provides us with some hugely valuable feedback and we will now focus on areas where staff have told us we need to improve."

The full survey results are available online at:

<http://www.nhsstaffsurveys.com/Page/1056/Home/NHS-Staff-Survey-2017/>

ENDS

For more information please contact Communications Manager Susie Palmer on 01305 254683 or susie.palmer@dchft.nhs.uk