

## Acute Hospital at Home Patient Information

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# Information

If you need this information in large print, easy read, on audiotape or in another language please call 0800 7838058 or e-mail [pals@dchft.nhs.uk](mailto:pals@dchft.nhs.uk)

If you wish to obtain a list of the sources used to develop this information leaflet please call 0800 7838058 or e-mail [patient.info@dchft.nhs.uk](mailto:patient.info@dchft.nhs.uk)

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## Acute Hospital at Home

### What is the Acute Hospital at Home?

The aim of the Acute Hospital at Home team is to provide healthcare to you at home as an alternative to hospital admission.

The team will:

- assess your healthcare needs and plan your healthcare with you
- provide extra support, monitoring and specialist care whilst you are unwell, in co-ordination with any pre-existing support you may have
- support your family to look after you whilst you are unwell
- with your permission, liaise with other health and social care teams about your progress and any ongoing needs

### Why have I been referred to you?

The consultant or your GP feels that your condition is safe to be managed at home with our specialist input. Your care will remain under the hospital consultant for the duration of your treatment.

### Who are the team?

The DCH Acute Hospital at Home team consists of:

- Doctors
- Nurses
- Dietitians
- Occupational Therapists
- Physiotherapists
- Speech and Language Therapists
- Healthcare support workers and rehabilitation assistants

When the team visits we would appreciate it if pets are kept out of the room and that any smokers refrain from smoking during the visit and for the hour before.

## **How long will I spend as a patient with the team?**

This will be different for each person and dependent on your healthcare needs. DCH Acute Hospital at Home provides a short term service, seven days a week, between 8am and 8pm.

## **How can I contact the team?**

The team can be contacted between 8am and 8pm on 07900 406672.

## **What if I become unwell?**

If you become unwell under the care of the team we will bring you to Dorset County Hospital for a review.

**If you become unwell and require immediate attention please dial 999.**

If you do call an ambulance, you must tell them you are being treated by DCH Acute Hospital at Home team.

If you require non urgent help overnight you can phone the clinical site managers on 07990 822854 or 01305 251150 and ask for the clinical site manager.

## **Further Information**

You can contact our Patient Advice and Liaison Service (PALS) on free phone 0800 783058 or [pals@dchft.nhs.uk](mailto:pals@dchft.nhs.uk)

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