






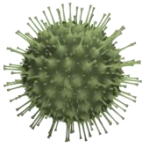


## Advice for patients attending Orthodontic Appointments/Surgical Admissions during coronavirus (Covid-19)

In order to protect patients, staff, and the public, and practice effective social distancing, we are introducing new arrangements for Outpatient appointments. Please read carefully the instructions below.

### Before attending your appointment






Please answer the following questions:

	Do you have any <b>new</b> symptoms of a cough?
	Do you have a fever/high temperature?
	Do you have a change or loss of taste and/or smell?
	Do you have any <b>new</b> symptoms of shortness of breath?
	Have you been in contact with anyone who has either a cough or fever in the 14 days prior to your appointment?
	Have you been in contact with anyone confirmed to be coronavirus positive?

If you have answered 'YES' to any of the above, please **DO NOT** attend the department. Instead, telephone the department on **01305 255174, 255175, 255120** as soon as possible for advice or for your appointment to be rebooked. **Please refer to 111 or the Government website for further advice if needed.**

### Attending your appointment

If you have answered 'NO' to all of the above questions, you may attend your appointment.

	<p>Please attend alone if you can. A protective face covering/mask will need to be worn. If you are too uncomfortable attending on your own then please only bring one Parent/Guardian with you. Everyone should wear a mask/cloth covering.</p> <p>Please wait in your car if you arrive early and give the receptionist a ring on <b>01305 255174, 255175, 255120</b> to notify them of your arrival. The reception team will contact you when it is appropriate to enter the department.</p>
	<p>Please arrive <b>no earlier than 10 minutes</b> prior to your allocated time slot. <b>Please be on time.</b> If you are running late, contact the department on <b>01305 255174</b> before coming to the hospital, as we may have to rearrange your appointment. If you are arriving by patient transport please contact the department for additional instructions.</p>
	<p>Hands should be washed frequently for 20 seconds each time, at home, before coming into the hospital and regularly, as needed, eg after touching your face or using the toilet.</p> <p>Please make use of the hand sanitiser at main and department entrances on arrival and departure at the Trust.</p>
	<p>Please use a face mask/cloth covering when attending the department. If you are required to remove it, you will be asked to do so by a clinician.</p>
	<p>In order to comply with social distancing rules, to the best of your ability, please keep 2 metres apart from other people wherever possible and follow the signs and directions in the Trust. <b>Where possible, please keep to the LEFT in corridors.</b></p> <p>Should any diagnostic tests be required e.g. X-ray, you might not be able to wait for these as before and may need to return to the hospital on a future occasion to have them taken.</p>

**Please be aware that front line staff will be wearing full protective clothing for everyone's safety.**

We understand that many of our patients may be shielding at this time. We have tried to make sure you are at as low a risk as possible. If you fall into this category and are still concerned about attending, please let us know as soon as possible.

**About this leaflet:**

Author(s): Orthodontic Department  
 Written: June 2020  
 Approved: June 2020  
 Review date: As required or by May 2023  
 Edition: 1



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**Contact Numbers:** Orthodontic Department: 01305 255174, 255175, 255120

**Useful Websites:** <https://www.gov.uk/coronavirus>

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