






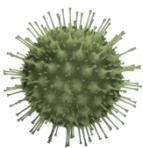


Advice for paediatric Outpatients Appointments/Surgical Admissions during coronavirus (Covid-19)

In order to protect patients, staff, and the public, and practice effective social distancing, we are introducing new arrangements for Outpatient appointments. Please read carefully the instructions below.

Before attending your appointment







Please answer the following questions:

	Do you have any new symptoms of a cough?
	Do you have a fever/high temperature?
	Do you have a change or loss of taste and/or smell?
	Do you have any new symptoms of shortness of breath?
	Have you been in contact with anyone who has either a cough or fever in the 14 days prior to your appointment?
	Have you been in contact with anyone confirmed to be coronavirus positive?

If you have answered 'YES' to any of the above, please **DO NOT** attend the department. Instead, telephone the department on **01305 255980** as soon as possible for advice or for your appointment to be rebooked. **Please refer to 111 or the Government website for further advice if needed.**

Attending your appointment

If you have answered 'NO' to all of the above questions, you may attend your appointment.

	<p>Only one parent can attend with a child. No siblings are permitted. If you attend with siblings, you may be asked to reschedule the appointment</p>
	<p>Please arrive no earlier than 10 minutes prior to your allocated time slot. Please be on time. If you are running late, contact the Children's Centre 01305 254739 before coming to the hospital, as we may have to rearrange your appointment. If you are arriving by patient transport please contact the department for additional any instructions.</p>
	<p>You will be asked to wait in your car on arrival and call the Children's Centre on 01305 254739 to inform them of your arrival. They will then let you know when you can enter the building. This is to ensure patient numbers are kept to a minimum.</p>
	<p>Hands should be washed frequently for 20 seconds each time, at home, before coming into the hospital and regularly, as needed, eg after touching your face or using the toilet. Please make use of the hand sanitiser at main and department entrances on arrival and departure at the Trust.</p>
	<p>Parents should use a cloth covering on attendance at the Trust. Guidance on how to make a cloth covering is available on the Government website (detailed below). If you are not able to bring one with you, please contact the department prior to your appointment. Please do not remove it, unless you are asked to do so by a member of staff.</p>
	<p>In order to comply with social distancing rules, to the best of your ability, please keep 2 metres apart from other people wherever possible and follow the signs and directions in the Trust. Where possible, please keep to the LEFT in corridors.</p> <p>Should any diagnostic tests be required e.g. blood tests, these should be facilitated after your appointment.</p>

Please be aware that front line staff will be wearing full protective clothing for everyone's safety.

We understand that many of our patients may be shielding at this time. We have tried to make sure you are at as low a risk as possible. If you fall into this category and are still concerned about attending, please let us know as soon as possible.

About this leaflet:

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Contact Numbers: Children's Centre 01305 254739

Useful Websites: <https://www.gov.uk/coronavirus>

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