



Chaplaincy Service

South Wing 3
Dorset County Hospital
Williams Avenue
Dorchester
Dorset DT1 2JY

Information for Patients and Carers



Members of the Chaplaincy team visit the wards regularly and provide a 24-hour confidential service for patients, carers and staff. This service is for all people, regardless of age, gender, religion, sexual orientation or any other form of diversity. Naturally many people who belong to a Faith community have religious requirements, and Chaplains can provide such services. However, the hopes and fears, worries and aspirations of every human person mean that each individual has spiritual and pastoral needs. During periods of crisis or difficulty, such as a hospital admission, people can become more aware of these needs than usual. The Chaplains are here to listen and to help people reflect on their feelings and thoughts during times of stress.

A chaplain will never:

- preach at, judge or criticise you
- push religion at you
- tell your relatives, or anyone else, anything you don't want them to know
- visit for too long

But a chaplain will:

- listen and be alongside you
- help you in your healing and recovery
- act as an advocate if requested
- hold what you tell them in the strictest confidence
- offer prayers or sacraments if you wish

Requests for visits come to us from a variety of sources, but it is always helpful if you make a point of asking the nurse to contact us, whether urgent or not.

Alternatively, you can email us (addresses below), leave a message on our direct telephone line, 01305 255198 (extension 5198 from within the hospital) or post a message through the letterbox in the Chaplaincy office door on the third floor of South Wing.

We always aim, as far as possible, to respond to requests within 24 hours during a normal working week and nursing and medical staff can also contact a chaplain out of hours and at weekends if required.

The Trust welcomes visits to patients from their own local priest/minister/faith representative. We will always try to contact them while you are in hospital if you give us permission to do so.

The Chaplaincy department also holds information about local contacts for many other faith communities (for some see below), as well as detailed information on their customs and cultural needs.

The Chapel is signposted throughout the hospital and is situated on level 3 in the South Wing.

When not in use for a specific reason, it is open at all times as a place of quiet reflection and prayer.

Chapel Services

There is a half-hour Communion Service in the Chapel on Sundays at 10.30am which is open to all patients, visitors and staff. A list is normally made on a Friday or Saturday of those patients who would like a wheelchair lift to the Sunday Chapel Service or to receive communion by their bedside. If you have not been asked, please make your request known to a member of staff.

If you are a Roman Catholic patient and would like to see the priest or receive the sacraments, then please ask your nurse or chaplain to contact the Roman Catholic presbytery on your behalf (see below).

Chaplains:

Lead Hospital Chaplain

Revd Ron Martin

01305 (25)5198

ron.martin@dchft.nhs.uk

Hospital Chaplain

Revd Richard Betts

01305 (25)5198

richard.betts@dchft.nhs.uk

Hospital Chaplain

Revd Jean Saddington

01305 (25)5198

Jean.saddington@dchft.nhs.uk

Roman Catholic Chaplain

Fr Barry Hallett

(01305) 251976

Some Other Contacts:

Judaism

Orthodox:

The Bournemouth Hebrew Congregation

Tel: 01202 789430

Reform:

Bournemouth Reform Synagogue

Tel: 01202 557736

Islamic Religion

Bournemouth Islamic Centre

Tel: 01202 557072

Jehovah's Witnesses

Peter Everson

Tel. 01305 268727

About this leaflet:

Author: Revd Ron Martin, Lead Hospital Chaplain

Written: June 2016

Updated and Approved: February 2020

Review date: February 2023

Edition: 2

If you have feedback regarding the accuracy of the information contained in this leaflet, or if you would like a list of references used to develop this leaflet, please email pals@dchft.nhs.uk



INTEGRITY | RESPECT | TEAMWORK | EXCELLENCE

© 2020 Dorset County Hospital NHS Foundation Trust
Williams Avenue, Dorchester, Dorset DT1 2JY
www.dchft.nhs.uk