

Urology Department

Patient Information

The Urology Team

The urology team has many members that meet weekly at a Multidisciplinary Team Meeting (MDT) to discuss and plan the best treatment for you.

The team includes:

- Urology Nurse Specialist team
- Surgeons
- Radiologists
- Oncologists
- Stoma Care Nurses
- Macmillan Social Worker
- Clinical Trials team

The team work closely together and you may meet several or all of them at some point during your treatment.

Who is your key worker?

Urology Nurse Specialist

The Urology Nurse Specialists are your key workers and coordinate your care. They work closely with all members of the team and are the best people to contact if you have any questions about your care including tests and treatments.

The Urology Nurse Specialist team are:

- **Alison Lowndes – Lead Urology Cancer Nurse Specialist**
- **Andy Goffe – Bladder Cancer Nurse Practitioner**
- **Penny McCracken – Urology Cancer Nurse Specialist**
- Lisa Green – Urology Nurse Specialist
- Samantha Beasley – Health Care Support Worker
- Piet Bakker (Clinical Trials – 01305 253248)

They can be contacted by telephone Monday – Friday on: **01305 255145**

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Information

If you need this information in large print, easy read, on audiotape or in another language please call 0800 7838058 or e-mail pals@dchft.nhs.uk

If you wish to obtain a list of the sources used to develop this information leaflet please call 0800 7838058 or e-mail patient.info@dchft.nhs.uk

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There is an answer phone, so please leave a message with a contact telephone number and they will return your call. Please be aware this may not be until the following working day.

Urological Surgeons

There are 5 Urological Surgeons in the team and all are experts in urological surgery and keyhole surgery. They also carry out bladder investigations so you may meet them in the endoscopy department as well as outpatients.

The Consultant Urological Surgeons are:

- Mr Afzal, Clinical Lead
- Mr Andrews
- Mr Cornaby
- Mr Blegay
- Mr Chakrabarti

Radiologists

Radiologists are doctors with expert training in interpreting x-rays and scans. They have an important role in assessing how advanced a disease is and which treatment is possible. They also perform procedures such as biopsies in the x-ray department.

The Consultant Radiologists are:

- Dr Tippet
- Dr Varghese

Oncologists

Oncologists are doctors who specialise in treating patients with cancer. These treatments can include chemotherapy and radiotherapy. Both Oncologists have clinics at Dorset County Hospital. Chemotherapy treatment is given in Dorchester but patients attend for radiotherapy treatment in Poole. Referral can also be made to Exeter Hospital for patients who live in the West of the region.

The Consultant Oncologists are:

- Dr Osborne
- Dr Crellin

Stoma Care Nurses

Stoma Care Nurses provide practical guidance and care for patients who have a urinary diversion/urostomy. A urostomy is an opening from the ureter (the tube that carries urine from the kidney to your bladder) on the tummy wall allowing the kidneys to empty into a bag. This is necessary for specific bladder conditions and not for all patients having bladder surgery.

The Stoma Care Nurses are:

- Vikki Andrews
- Emma Vernon
- Nicky Clarke
- Fiona Mortlock

The Stoma Care Nurses can be contacted by telephone Monday – Friday 8.30am – 5.30pm on: **01305 255152**

There is an answer machine for messages outside of these hours or when they are away from the office.

Macmillan Social Worker

The aim of the Macmillan Social Worker is to help you and your family deal with personal and social problems. Your Social Worker can:

- Help with planning discharges home from hospital
- Provide support to you and your family
- Help your family to think of ways to take care of themselves
- Arrange some help for you
- Arrange some help for someone you normally care for at home
- Make referrals to statutory and voluntary community services
- Liaise with other services such as Housing Associations
- Give help and information about financial issues such as welfare benefits and employment
- Assist with claims to charities

The Macmillan Social Worker is:

Megan Standage

You can contact the Macmillan Social Worker directly by telephone Monday – Friday on: **01305 255356**

If you prefer, you can discuss this with your Urology Nurse Specialist who can make a referral for you.

Dorset Macmillan Citizens Advice Service

This is a free benefits advice service for people affected by cancer. They provide free, impartial and confidential advice and help with financial problems, benefits, employment issues and housing.

They run a drop in clinic every Wednesday 10:00 - 12:00 in the Macmillan Information Space which is in North Wing Level 1 at Dorset County Hospital.

They can be also be contacted by telephone on: **0845 490 0042**

New-Man Prostate Cancer Support Group

The above group are a patient led support group who meet every 2 months in Weymouth. All patients with prostate cancer and their families are welcome to attend the meetings.

Further details are available from the Specialist Nurses, online at:

www.new-manprostatecancersupport.co.uk, or by contacting Paul Nichols on **01308 458222**

Further Information and Advice

You can also contact NHS emergency and urgent care services 24 hours a day by dialling 111. Calls are free. You can also access NHS Direct online at www.nhsdirect.nhs.uk

You can contact our Patient Advice and Liaison Service (PALS) on freephone 0800 7838058 or pals@dchft.nhs.uk

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