

Our Ref:

Direct Dial: 01305 254827

Email: sarah.burt@dchft.nhs.uk

Dorset County Hospital

Williams Avenue
Dorchester
Dorset
DT1 2JY
Telephone: 01305 251150
Fax: 01305 254155
Minicom: 01305 254444

www.dchft.nhs.uk
facebook.com/DCHFT
twitter.com/DCHFT

Dear Sir/Madam

Please find enclosed your appointment to see the Dermatology team in our pilot 'Super Clinic'.

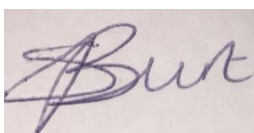
In order to see all of our patients in the most time efficient way possible, we are trialing a new format to our clinics. These clinics will have a number of rooms with senior nurses and doctors to review patients instead of the traditional one doctor clinic

When you arrive to clinic, there will be a number of other patients arriving at the same time as you. You will then be asked to take a seat in the waiting area. We will. Patients will be seen in the order of the appointment list, and you will be taken into the room that becomes available. You may wait for 10-15mins after your appointment time, depending on the order your name appears on the list, and how long patients ahead of you on the list take. As this is a pilot, please allow at least 45 minutes for your appointment – we will keep you updated if we anticipate any delays.

In the room, the nurse or doctor will take a history and assess your skin. They may then ask the supervising consultant to come in and advise on the best treatment pathway.

We anticipate we will see all patients in a timely manner in this format, but would welcome any feedback you have on your experience – please send any comments on your clinic experience to sarah.burt@dchft.nhs.uk

Kind Regards



Sarah Burt
Service Manager for Dermatology



INTEGRITY | RESPECT | TEAMWORK | EXCELLENCE