



Advice for paediatric outpatient appointments/surgical admissions during coronavirus (Covid-19)

In order to protect patients, staff, and the public, and practice effective social distancing please read carefully the instructions below.

Before attending your appointment

Please answer the following questions:

	Do you have any new symptoms of a cough?
	Do you have a fever/high temperature?
	Do you have a change or loss of taste and/or smell?
	Has someone you live with tested positive for coronavirus in the past 10 days? Have you been in contact with anyone else who has tested positive for coronavirus in the past 10 days?

If you have answered 'YES' to any of the above, please **DO NOT** attend the department. Instead, telephone the department on **01305 254739** as soon as possible for advice or for your appointment to be rebooked. **Please refer to [NHS 111](#) or the [Government website](#) for further advice if needed.**

Attending your appointment

If you have answered 'NO' to all of the above questions, you may attend your appointment.

	Only one parent can attend with a child. No siblings are permitted. If you attend with siblings, you may be asked to reschedule the appointment
	Please be on time for you appointment but arrive no earlier than 10 minutes prior to your allocated time. If you are running late, contact the Children's Centre 01305 254739 before coming to the hospital as we may have to rearrange your appointment. If you are arriving by patient

	transport please contact the department for additional any instructions.
	You will be asked to wait in your car on arrival and call the Children's Centre on 01305 254739 to inform them of your arrival. They will then let you know when you can enter the building. This is to ensure patient numbers are kept to a minimum.
	Hands should be washed frequently for 20 seconds each time, at home, before coming into the hospital and as needed – for example after touching your face or using the toilet. Please make use of the hand sanitiser at main and department entrances. Further information on hand hygiene is available on our website .
	Please use a face covering on attendance to the Trust, unless you are exempt due to an age, health or disability reason . Face coverings will be available from dispensers at all Trust entrances. If you are required to remove it, you will be asked to do so by a clinician.
	In order to comply with social distancing rules, to the best of your ability, please keep your distance from other people wherever possible and follow the signs and directions in the Trust. Please keep to the LEFT in corridors. Should any diagnostic tests be required such as blood tests, you might not be able to wait for these as before and may need to return to the hospital on a future occasion to have them done.

Please be aware that frontline staff will be wearing full protective clothing for everyone's safety.

Contact Numbers: 01305 254739 (Children's Centre)
Useful websites: <https://www.gov.uk/coronavirus>

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Williams Avenue, Dorchester, Dorset DT1 2JY
www.dchft.nhs.uk