



# Our Strategy 2020-2025

We will put our **people first** and **work together** to deliver accessible, outstanding care and help make the west of Dorset a **healthier place** for all.



## People

Putting our people first to make DCH a great place to work and receive care.

## Place

Building a better and healthier place for our patients and population.

## Partnership

Working together to ensure outstanding services, accessible to our patients and population.

### Our mission

Outstanding care for people in ways which matter to them.

### Our vision

Dorset County Hospital, working with our health and social care partners, will be at the heart of improving the wellbeing of our communities.

### Our values

Our Trust values - **Integrity, Respect, Teamwork, Excellence** - truly reflect what we all feel is most important.

For more information please visit [dchft.nhs.uk/about-us/trust-strategy/](https://dchft.nhs.uk/about-us/trust-strategy/)

## People

We will look after and invest in our staff, developing our workforce to support outstanding care and equity of access and outcomes.

We will create an environment where everyone feels they belong, they matter and their voice is heard.

We will improve safety and quality of care by creating a culture of openness, innovation and learning.

We continue to create collaborative and multidisciplinary professional teams, working to maximise skills, knowledge and respect.



## Place

We will deliver safe, effective and high-quality care for every patient.

We will listen to our communities, recognise their different needs and help create opportunities for people to improve their own health and wellbeing.

We will further utilise digital technology as it enables us to better integrate with our partners and meet the needs of patients.

We will ensure a personalised approach to care, focussing on what matters to the individual.

We will build sustainable infrastructure to meet the changing needs of the population.

We will contribute to the social and economic health of our local communities, increasing local employment and working towards net carbon zero.

We will provide a seamless urgent and emergency care pathway for our patients.



## Partnership

We will work in collaboration with our patients and population to co-design services that meet their needs.

We will work more closely with the Local Authority, community and primary care teams.

We will work together to reduce clinical variation across Dorset.

We will increase the capacity and resilience of our services by working with our provider collaboratives and networks.

We will contribute to a strong, effective Integrated Care System, focussed on meeting the needs of the Dorset population.

We will ensure best value for the population in all that we do.

We will create partnerships with commercial, voluntary and social enterprise organisations to address key challenges in innovative and cost-effective ways.

