




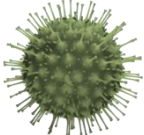


Advice for parents / carers on Kingfisher Ward during coronavirus (Covid-19)

In order to protect patients, staff, and the public, and practice effective social distancing, we are introducing new arrangements for parents / carers staying with children on Kingfisher Ward. Please read the instructions below carefully.

Before we can let you stay with your child






Please answer the following questions:

	Do you have any new symptoms of a cough?
	Do you have a fever/high temperature?
	Do you have a change or loss of taste and/or smell?
	Has someone you live with tested positive for coronavirus in the past 10 days? Have you been in contact with anyone else who has tested positive for coronavirus in the past 10 days?

If you have answered 'YES' to any of the above, we will ask you to swap with another parent / carer who can stay with the child, they must be symptom free. **Please refer to [NHS 111](#) or the [Government website](#) for further advice if needed.**

Staying with your child

If you have answered 'NO' to all of the above questions, you may stay with your child.


	<p>Both parents can stay on the ward a child. No siblings are permitted. This rule will only be waived in exceptional circumstances (delivering bad news, end of life and is at the discretion of the Nurse in Charge/Consultant). No visitors will be permitted entry to the ward. If another adult needs to drop off belongings for the patient, then this must be done at the main entrance to the ward, a second adult will not be permitted access to the ward.</p> <p>Whilst on the ward we would discourage parents/carers from leaving the ward frequently we are trying to keep patient/parent movement to an absolute minimum in line with Public Health England guidance. Parents / carers staying with children on the ward will be provided with all meals and drinks during the admission.</p>
	<p>Violence and aggression towards our staff will not be tolerated and may result in security or the police being called.</p>
	<p>During your child's admission they will still have access to all the usual services that are normally provided, for example our Play Team who work seven days a week and will be on hand to provide play input for your child.</p>
	<p>Hands should be washed frequently for 20 seconds each time, at home, before coming into the hospital and as needed – for example after touching your face or using the toilet.</p> <p>Please make use of the hand sanitiser at main and department entrances. Further information on hand hygiene is available on our website.</p>
	<p>Face coverings are mandatory in this hospital for patients, relatives and carers and will be available from dispensers at all Trust entrances. Please do not remove your face covering unless you are asked to do so by a member of staff. If you are not able to tolerate wearing a face covering or surgical mask, you will be required to wear a visor (if appropriate) that we can provide, unless you can demonstrate you are exempt.</p> <p>If you are unable to wear a face covering or visor, we ask that you contact us ahead of your appointment, using the phone number at the top of your appointment letter. This is so that we can make the</p>

About this leaflet:

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	<p>necessary arrangements and follow strict infection prevention and control measures, to protect our patients and staff. In some circumstances, we may need to reschedule your appointment.</p> <p>A face covering should be worn if there are members of staff / other patients or parents in your child's room or bay, and if you leave the room to walk to a different area.</p>
	<p>In order to comply with social distancing rules, to the best of your ability, please keep your distance from other people wherever possible and follow the signs and directions in the Trust. Please keep to the LEFT in corridors.</p>

Please be aware that frontline staff will be wearing full protective clothing for everyone's safety. We appreciate this may be scary for your child, and we will do everything we can to reassure them during their stay.

If you have any concerns that have not been answered in this leaflet, please speak with one of the nursing or medical team.

Contact numbers: 01305 254244 (Kingfisher Ward)

Useful websites: <https://www.gov.uk/coronavirus>

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